



# QUALITY POLICY

Ilanga Technologies is a South African company, which specializes in infrastructure installations within the Information Communications and Telecommunication Industry. Ilanga Technologies offers a full turnkey solution locally and internationally. Apart from product supply, the services we offer to the clients and operators are: BTS installation, civil, electrical, structural, RF and antenna installation.

It is the expressed policy of Ilanga Technologies to continually improve the quality of our product and services while maintaining competitive pricing and abiding by international quality standards in: -

- The rendering of services and supplying of products which fully meet the requirements agreed upon both internally and external to the company and to deliver Products/Services correctly the first time, repeatedly.
- Ensuring that Products and Services are supplied, repeatedly, to the same quality and standard, thereby ensuring that the supply of Products and Services provided are traceable in order to facilitate the replication of such Products and Services, alternatively, to facilitate cost effective Root Cause problem analysis.
- Maintaining statutory and regulatory requirements and thereby enhancing the company's image through its commitment to the aforementioned.
- Continually evaluating and improving the quality system to prevent the supply of non-conforming products and/or services.
- Committing to satisfy the requirements of ISO 9001:2015 and to continually improve the organizations overall performance as well as the Quality management system.
- Engaging with employees and obtaining their input to enable the organization to use employee skills and knowledge to achieve its objectives more effectively.
- Establishing target driven objectives and thereby enhancing continual improvement and customer satisfaction.
- Reviewing this Policy as well as the targets and Objective during annual management reviews.

THE IMPLEMENTATION OF THIS POLICY IS THE RESPONSIBILITY OF EACH INDIVIDUAL, CLOSED CORPORATION OR COMPANY EMPLOYED BY ILANGA TECHNOLOGIES (PTY) LTD IN THE PROVISION OF GOODS, SERVICES OR IN THE PERFORMANCE OF THEIR WORK.

OPERATIONS DIRECTOR

2021-01-28

DATE